# Whole of Government Facilities Management

(Cleaning Services Only) 1st March 2019

## **Schools**

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#### REQUIREMENTS AND FREQUENCIES

This specification is to be read in conjunction with your Safe Work Practice Book. Should you be unclear on any aspect of the specification consult your REDACTED Site Supervisor or REDACTED Manager immediately.

#### 1. Hours of Duty

- Hours of duty shall be those identified on your individual Work Schedule. The nominated hours cannot be altered without prior permission of your REDACTED Manager. Variation of your hours of duty without prior permission from your REDACTED Manager can lead to disciplinary action being taken against you.
- ii. ⑤ The frequency of cleaning shall be 5 days per week excluding weekends, public holidays and allocated leave periods, unless contract requirements specify different. Your REDACTED Manager will inform you of the frequency required for your site.

#### 2. Sign On Book

- i. The sign on book is located in the REDACTED Site Operations Folder. On entering the work site you must ensure you enter this time as your starting time and sign on. At the end of your shift and prior to leaving the site, you must enter this time as your finishing time and sign off.
- Your sign on and sign off time should match the identified work time on your Work Schedule unless your REDACTED Manager has given permission to vary these times.

#### 3. Communications Book

- i. The Communications Book is located in the REDACTED Site Operations Folder.
  - On entering the work site the Communications Book is to be opened and visually checked to ascertain if the Client or REDACTED Manager has made comment or recorded information that may require your attention.
- ii. Comments in the Communication Book, which require you to perform identified tasks, must be signed off in the right hand side column to indicate you have addressed the request.

#### 4. Security Of Premises

- i. Cleaning Staff shall ensure that on leaving a room / building, windows are closed & secured & all doors used for access / egress for the performance of cleaning are closed & locked. On leaving the premises doors / gates used for access / egress for the performance of cleaning are to be closed & locked.
- Where security alarms are installed, cleaning staff are responsible for arming & disarming of the alarm system or as instructed by the Client and REDACTED Manager. Where the cleaner is unable to arm / disarm the alarm, they are to contact the nominated Security Services for their site, and their REDACTED Manager.
- Keys are to be kept secure at all times. The loss of any keys must be immediately reported to the REDACTED Manager who shall be responsible for reporting to the
  - ✓ ChienCleaner is to take all reasonable steps to ensure that no thefts or unauthorised use of telephones, facsimile machines, modems, or any other equipment occurs at the Client's Site.



#### 5. Colour Coding of Equipment & Materials

The following colour coding system shall be used at all REDACTED contract sites & shall be maintained in all cleaning environments.

a.	Toilet & Ablution Areas: Cloths, mops, buckets & other materials shall be colour coded RED			
b.	Food Preparation Areas: Cloths, mops, buckets & other materials shall be colour coded GREEN			
C.	Clinics & Medical Areas: All cloths, mops, buckets & other materials shall be colour coded WHITE			
d.	Infectious Materials/Areas: All cloths, mops, buckets & other materials shall be colour coded <u>YELLOW</u>			
e.	Other General Areas: All cloths, mops, buckets & other materials shall be colour coded BLUE			

- Note: → Green colour coded equipment & materials are not required for small Kitchenette/Tearoom areas Blue colour coded equipment is to be used for these areas.
  - → White colour coding is for specific medical procedure areas.
  - → Different colour coded equipment & materials <u>must not be mixed together or come</u> into contact with each other, either during transport or storage.

#### 6. Personal Protective Equipment (PPE)















PPE is provided by REDACTED to assist in safely performing specific cleaning tasks. PPE may include multi-purpose rubber gloves, P2 dust / mist respirator, splash proof goggles, earmuffs, protective clothing and other such items.

Task specific PPE is identified in your Safe Work Practices book.

- ► Ensure these items are worn to perform any task requiring such equipment.
- ▶ Refer to your Safe Work Practices book to identify required PPE for each task.
- Replacement PPE is available by placing a written order with your REDACTED Manager.

#### 7. Safe Work Procedures

- i. A Safe Work Practices book is issued to each site to identify safe work routines to be followed when performing a specific work task.
- **ii.** This book can be used as a reference point to refresh your know-how and skills in performing a specific cleaning task. Should you be unclear on the safe work practice required for a specific task, contact your REDACTED Manager immediately.

CLASSROOMS and LIBRARIES (excludes SSP Units – refer to page 11)			
Task	Frequency	PPE	Colour Coding
REGULAR			
Collect all loose surface litter from floor	Regular	✓	
<ul> <li>Empty waste paper bins, spot clean &amp; replace liner if required</li> </ul>	Regular	$\checkmark$	
<ul> <li>Dust using micro-fibre cloths computer housings and screens, fax machines, and printers</li> </ul>	Regular	✓	
<ul> <li>Dust behind readily movable furniture</li> </ul>	Regular	✓	1212
<ul> <li>Dust clean all open surfaces below 3 metres</li> </ul>	Regular	✓	
Remove all cobwebs	Regular	✓	
<ul> <li>Damp wipe desk &amp; bench tops where clear of obstructions</li> </ul>	Regular	$\checkmark$	
► Damp clean soft furnishings i.e. vinyl/leather seating	Regular	$\checkmark$	
▶ Damp clean/scrub sinks, science lab runnels & drinking fountains	Regular	$\checkmark$	
► Damp clean telephones, cabinets, lockers etc	Regular	$\checkmark$	N. K.
▶ Damp clean door & window frames, push plates & air vents	Regular	$\checkmark$	
▶ Damp clean light switches, door jambs, wall surfaces below 3 metres	Regular	✓	
Damp clean all internal glass partitions	Regular	$\checkmark$	
Damp clean display cabinet glass & tops of notice boards	Regular	$\checkmark$	NO DE
Damp clean mirrors & glass door panels	Regular	$\checkmark$	E DIENK
▶ Damp clean skirting boards, partitions, doors & light fittings	Regular	✓	W. K.
► Remove easily removable graffiti & wall markings	Regular	$\checkmark$	1
Sweep using dust control mop all open hard floor surfaces	Regular	✓	
► Remove scuff marking from hard floor surfaces	Regular	✓	
Damp mop any spillages on hard floor surfaces	Regular	✓	100
Machine buff all sealed floor surfaces to an even luster	Regular	✓	
► Spot clean stains & marking on carpeted surfaces	Regular	✓	
<ul> <li>Detail vacuum carpet &amp; including edges, corners, under/behind easily movable furniture</li> </ul>	Regular	✓	
PERIODIC			
▶ Dust clean venetian blinds below 3 metres	Periodic	✓	
▶ Damp clean all ceiling & wall fans	Periodic	$\checkmark$	
<ul> <li>Dust all surfaces above 3 metres including air conditioning ducting, ledges etc</li> </ul>	Periodic	✓	
<ul> <li>Wet scrub or strip sealed floors where required &amp; recoat sealed surfaces with appropriate sealer (except low maintenance vinyl)</li> </ul>	Periodic	✓	
► Clean all internal & external glass windows & louvres	Periodic	$\checkmark$	-
<ul> <li>Clean all carpeted surfaces using water extraction or other suitable method</li> </ul>	Periodic	✓	
End of Specification for Classrooms & Lib	raries		

	Task	Frequency	PPE	Colour Coding
	REGULAR			
<b>•</b>	Collect all loose surface litter from floor	Regular	✓	
•	Empty waste paper bins, spot clean & replace liner if required	Regular	$\checkmark$	
•	Dust using micro-fibre cloths computer housings and screen, fax machines and printers	Regular	✓	NAME OF THE PERSON NAMED IN
•	Dust behind readily movable furniture	Regular	$\checkmark$	
•	Dust clean all open surfaces below 3 metres	Regular	<b>√</b> "	AT NAME
•	Remove all cobwebs	Regular	$\checkmark$	
•	Damp wipe desk & bench tops where clear of obstructions	Regular	√′	133
•	Damp clean soft furnishings i.e. vinyl/leather seating	Regular	$\checkmark$	
•	Damp clean/scrub sinks, science lab runnels & drinking fountains	Regular	✓	
•	Damp clean telephones, cabinets, lockers etc	Regular	$\checkmark$	
•	Damp clean door & window frames, push plates & air vents	Regular	✓	
•	Damp clean light switches, door jambs, wall surfaces below 3 metres	Regular	✓	
<b>•</b>	Damp clean all internal glass partitions	Regular	✓	
•	Damp clean display cabinet glass & tops of notice boards	Regular	✓	
•	Damp clean mirrors & glass door panels	Regular	✓	THE CASE
•	Damp clean skirting boards, partitions, doors & light fittings	Regular	$\checkmark$	
•	Remove easily removable graffiti & wall markings	Regular	$\checkmark$	
•	Sweep using dust control mop all open hard floor surfaces	Regular	$\checkmark$	
•	Remove scuff marking from hard floor surfaces	Regular	✓	
•	Damp mop any spillages on hard floor surfaces	Regular	$\checkmark$	
•	Machine buff all sealed floor surfaces to an even luster	Regular	$\checkmark$	
•	Spot clean stains & marking on carpeted surfaces	Regular	√′	
•	Detail vacuum carpet & including edges, corners, under/behind easily movable furniture	Regular	✓	
	PERIODIC			
<b>•</b>	Dust clean venetian blinds below 3 metres	Periodic	✓	
•	Damp clean all ceiling & wall fans	Periodic	✓	
•	Dust all surfaces above 3 metres including air conditioning ducting, ledges etc	Periodic	✓	
•	Wet scrub or strip sealed floors where required & recoat sealed surfaces with appropriate sealer (except low maintenance vinyl)	Periodic	✓	
•	Clean all internal & external glass windows & louvres	Periodic	✓	
•	Clean all carpeted surfaces using water extraction or other suitable method	Periodic	✓	

TOILETS, BATHROOM & SHOWER AREAS (Includes SSP Units)						
Task	Frequency	PPE	Colour Coding			
REGULAR						
► Collect all loose surface litter from floor	Regular	$\checkmark$				
► Collect syringes, needles or similar & place in a sharps container	Regular	✓				
► Empty waste paper bins, spot clean & replace liner if required	Regular	✓				
▶ Dust clean all open surfaces below 3 metres	Regular	✓				
► Remove all cobwebs	Regular	✓				
▶ Damp clean drinking fountains & fittings, removing staining	Regular	✓				
▶ Damp clean vanity tables/benches, mirrors & other fixtures	Regular	✓				
▶ Damp/scrub clean sinks, taps, shower roses, soap holders etc	Regular	✓	A STATE OF			
► Damp clean light switches, door jambs, wall surfaces below 3 metres	Regular	✓				
► Damp clean door & window frames, push plates & air vents	Regular	✓				
<ul> <li>Damp clean partitions, skirting boards, doors, light fittings &amp; tiled wall surfaces in toilets, showers &amp; bathrooms</li> </ul>	Regular	✓				
<ul> <li>Damp clean then disinfectant, toilet pans, seats, cisterns, pipes &amp; fittings</li> </ul>	Regular	✓				
▶ Brush/scrub toilet bowls & urinal surfaces with chemical & flush clean	Regular	$\checkmark$				
▶ Urinal roses to be removed scrubbed clean & replaced	Regular	✓				
► Sweep using straw broom all open hard floor surfaces	Regular	✓	中沙沙			
▶ Damp mop with chemical toilet floor surfaces including urinal step	Regular	$\checkmark$				
▶ Damp mop bathroom & shower floor surfaces	Regular	$\checkmark$				
► Paper towels, soap & toilet tissue replenished from client's stock	Regular	$\checkmark$				
► Remove easily removable graffiti & wall marking	Regular	✓				
PERIODIC						
► Dust clean top of furniture above 3 metres	Periodic	✓				
▶ Wet scrub all hard floor surfaces & mop clean	Periodic	$\checkmark$				
► Clean all internal & external glass windows & louvres	Periodic	✓	2 A S THE			
End of Specification for Toilets, Bathroom & Sho	wer Areas					

(excludes SSP Units – refer to page 11) Task	Frequency	PPE	Colour
REGULAR			
Collect all loose surface litter from floor	Regular	<b>√</b>	
Empty waste paper bin, spot clean & replace liner if required	Regular	✓	
Collect syringes, needles or similar & place in a sharps container	Regular	<b>√</b>	
Dust behind readily movable furniture	Regular	✓	
Remove all cobwebs		✓	
Dust all open surfaces below 3 metres	Regular	✓	
Damp clean soft furnishings i.e. vinyl/leather seating	Regular	✓	
<ul> <li>Damp wipe sinks, benches, desks, external surface of refrigerators, walls, furniture where clear of obstructions</li> </ul>	Regular	✓	
Damp clean telephones, cabinets & lockers	Regular	✓	
▶ Damp clean door & window frames, push plates & air vents	Regular	$\checkmark$	
Damp clean light switches, door jambs, wall surfaces below 3 metres	Regular	$\checkmark$	
► Damp clean mirrors, glass door/display panels & glass partitions	Regular	$\checkmark$	
<ul> <li>Damp clean walls, partitions, skirting boards, doors, light fittings</li> </ul>	Regular	$\checkmark$	
Remove easily removable graffiti & wall markings	Regular	✓	
Spot clean stains & marking on carpeted surfaces	Regular	✓	
Detail vacuum carpeted surfaces	Regular	✓.	
Sweep using dust control mop all open hard floor surfaces	Regular	✓	
➤ Damp mop hard floor surfaces	Regular	√′	
► Machine buff sealed floors to an even luster	Regular	$\checkmark$	
PERIODIC			
Damp clean all horizontal surfaces over 3 metres	Periodic	✓	
➤ Dust clean venetian blinds below 3 metres	Periodic	$\checkmark$	
▶ Damp clean wall & ceiling fans	Periodic	$\checkmark$	
<ul> <li>Wet scrub or strip sealed floors where required &amp; recoat sealed surfaces with appropriate sealer (except low maintenance vinyl)</li> </ul>	Periodic	<b>√</b>	
Safety floors to be machine scrubbed to maintain cleanliness	Periodic	✓	
Clean all internal & external glass windows & louvres	Periodic	✓	
<ul> <li>Clean all carpeted surfaces using water extraction method</li> </ul>	Periodic	✓	
Note: Colour coding for cleaning equipment & materials in DET Sid	ck Bays & Tea F	Rooms i	s <u>Blue.</u>

	Task	Frequency	PPE	Colour Coding
	REGULAR			
<b>•</b>	Collect all loose surface litter from floor	Regular	✓	
<b>•</b>	Collect syringes, needles or similar & place in a sharps container	Regular	✓	
<b>•</b>	Empty waste paper bins, spot clean & replace liner if required	Regular	✓	
<b>&gt;</b>	Dust behind readily movable furniture	Regular	✓	de la companya de la
<b>•</b>	Dust clean all open surfaces below 3 metres	Regular	✓	
•	Remove all cobwebs	Regular	✓	
<b>•</b>	Damp wipe desk & bench tops where clear of obstructions	Regular	✓	
•	Damp clean soft furnishings i.e. vinyl/leather seating	Regular	✓	
<b>•</b>	Damp clean/scrub sinks & drinking fountains	Regular	✓	Tenta.
<b>•</b>	Damp clean telephones, cabinets, lockers etc	Regular	✓	
<b>•</b>	Damp clean door & window frames, push plates & air vents	Regular	✓	
<b>•</b>	Damp clean light switches, door jambs, wall surfaces below 3 metres	Regular	✓	年(日)
<b>•</b>	Damp clean all internal glass partitions	Regular	✓	
<b>•</b>	Damp clean glass display cabinet & tops of notice board	Regular	✓	
<b>•</b>	Damp clean mirrors & glass door panels	Regular	✓	
<b>•</b>	Damp clean skirting boards, partitions, doors & light fittings	Regular	✓	
<b>•</b>	Remove easily removable graffiti & wall markings	Regular	✓	************
<b>&gt;</b>	Sweep using dust control mop all open hard floor surfaces	Regular	✓	
<b>•</b>	Remove scuff marking from hard floor surfaces	Regular	✓	Tall
<b>•</b>	Damp mop any spillages on hard floor surfaces	Regular	✓	
<b>•</b>	Machine buff all sealed floor surfaces to an even luster	Regular	✓	Charles a
<b>•</b>	Spot clean stains & marking on carpeted surfaces	Regular	✓	
•	Detail vacuum carpet & including edges, corners, under/behind easily movable furniture	Regular	✓	
	PERIODIC			
<b>•</b>	Damp clean all ceiling & wall fans	Periodic	✓	
•	Dust all surfaces above 3 metres including air conditioning ducting, ledges etc	Periodic	✓	Man X
•	Wet scrub or strip sealed floors where required & recoat sealed surfaces with appropriate sealer (except low maintenance vinyl)	Periodic	✓	

	Task	Frequency	PPE	Colour Coding		
REGULAR						
<b>&gt;</b>	Collect all loose surface litter from floor – School staff are responsible for the removal of bulk materials from the floor	Regular	✓			
<b>•</b>	Empty waste paper bins, spot clean & replace liner if required	Regular	√′			
<b>&gt;</b>	Dust/sweep clean desk & bench tops where clear of obstructions Workshop machinery & equipment is not included in cleaner's duties	Regular	✓			
<b>•</b>	Dust clean all open surfaces below 3 metres	Regular	✓	13.75		
<b>•</b>	Dust using micro-fibre cloth computer housings and screen	Regular	✓			
<b>•</b>	Remove all cobwebs & dust behind readily movable furniture	Regular	✓			
<b></b>	Damp clean soft furnishings i.e. vinyl/leather seating	Regular	✓			
•	Damp clean/scrub sinks & drinking fountains	Regular	✓	A SECTION		
<b></b>	Damp clean telephones, cabinets, lockers etc	Regular	$\checkmark$			
<b></b>	Damp clean light switches, door jambs, wall surfaces below 3 metres	Regular	$\checkmark$			
<b></b>	Damp clean door & window frames, push plates & air vents	Regular	✓	25.5%		
<b></b>	Damp clean glass display cabinet & door panel	Regular	✓			
<b></b>	Remove easily removable graffiti & wall markings	Regular	✓			
<b></b>	Damp clean all internal glass partitions	Regular	✓	F.		
•	Wood Technology room floors to be thoroughly vacuumed	Tues/ Thurs	✓			
<b>&gt;</b>	Damp clean skirting boards, architraves, partitions, doors & light fittings	Regular	✓			
•	Detail clean floor edges, corners, under/behind easily movable furniture	Regular	✓			
•	Sweep using dust control mop for wood technology & a fibre broom for metal technology rooms, all open hard floor surfaces	Regular	1			
<b></b>	Damp mop hard floor surfaces	Regular	<b>√</b>			
	PERIODIC					
<b>&gt;</b>	Dust clean top of furniture above 3 metres	Periodic	✓*			
<b></b>	Damp clean all ceiling & wall fans	Periodic	✓			
<b>&gt;</b>	Dust all surfaces above 3 metres including air conditioning ducting, ledges etc	Periodic	✓			
•	Wet scrub or strip sealed floors where required & recoat sealed surfaces with appropriate sealer (except low maintenance vinyl) Discuss sealing with your REDACTED Manager	Periodic	✓			
<b></b>	Clean all internal & external glass windows & louvres	Periodic	$\checkmark$			
<b></b>	Clean all carpeted surfaces using water extraction method	Periodic	$\checkmark$			

	Task	Frequency	PPE	Colour Coding		
REGULAR						
<b>•</b>	Collect all loose surface litter from floor	Regular	✓			
•	Empty waste paper bins, spot clean & replace liner if required	Regular	✓			
•	Dust using micro-fibre cloth computer housings and screen	Regular	✓			
•	Dust behind readily movable furniture	Regular	✓			
•	Dust clean all open surfaces below 3 metres	Regular	✓	No. 7		
•	Remove all cobwebs	Regular	✓			
•	Damp wipe desk & bench tops where clear of obstructions	Regular	✓			
•	Damp clean soft furnishings i.e. vinyl/leather seating	Regular	✓			
•	Damp clean/scrub sinks, & drinking fountains	Regular	✓			
•	Damp clean telephones, printers, cabinets, lockers etc	Regular	✓			
•	Damp clean door & window frames, push plates & air vents	Regular	✓			
<b>•</b>	Damp clean light switches, door jambs, wall surfaces below 3 metres	Regular	✓			
•	Damp clean all internal glass partitions	Regular	✓			
•	Damp clean display cabinet glass & tops of notice boards	Regular	✓			
<b>•</b>	Damp clean mirrors & glass door panels	Regular	✓			
•	Damp clean skirting boards, partitions, doors & light fittings	Regular	✓	A STATE OF		
<b>•</b>	Remove easily removable graffiti & wall markings	Regular	✓			
•	Remove scuff marking from hard floor surfaces	Regular	✓			
•	Damp mop sealed floor surfaces	Regular	✓			
•	Detail vacuum carpet & including edges, corners, under/behind easily movable furniture	Regular	✓			
	PERIODIC					
<b>•</b>	Damp clean all ceiling & wall fans	Periodic	✓			
•	Dust all surfaces above 3 metres including air conditioning ducting, ledges etc	Periodic	✓			
•	Wet scrub or strip sealed floors where required & recoat sealed surfaces with appropriate sealer (except low maintenance vinyl) Discuss sealing with your REDACTED Manager	Periodic	✓			

	Task	Frequency	PPE	Colour Coding		
REGULAR						
<b>&gt;</b>	Collect all loose surface litter from floor	Regular	✓			
•	Collect any syringes, needles or similar & place in sharps container	Regular	✓			
<b>•</b>	Empty waste paper bins, spot clean & replace liner if required	Regular	$\checkmark$			
<b>•</b>	Remove all cobwebs		$\checkmark$	A CONTRACTOR		
	Damp wipe with disinfectant cleaner all furniture & horizontal surfaces including bathrooms & drink fountains	Regular	✓			
<b>&gt;</b>	Damp wipe with disinfectant, telephones, cabinets, lockers etc	Regular	✓			
<b>&gt;</b>	Dust using micro-fibre cloth computer housings and screen	Regular	$\checkmark$			
<b>•</b>	Damp clean soft furnishings i.e. vinyl/leather seating	Regular	✓			
<b>•</b>	Damp clean light switches, door jambs, wall surfaces below 3 metres	Regular	✓			
<b>•</b>	Damp clean door & window frames, push plates & air vents	Regular	✓	<b>SEIS</b>		
<b>&gt;</b>	Damp clean partitions, skirting boards, doors, light fittings etc	Regular	√.			
<b>•</b>	Remove easily removable graffiti & wall markings	Regular	✓			
<b>&gt;</b>	Spot clean stains & marking on carpeted surfaces	Regular	✓			
<b>•</b>	Vacuum carpeted surfaces	Regular	✓			
<b>•</b>	Sweep using a dust control mop all open hard floor surfaces	Regular	✓			
<b>•</b>	Damp mop hard floor surfaces using a hospital grade disinfectant	Regular	√′	1886		
<b>•</b>	Machine buff all sealed floor surfaces to an even luster	Regular	✓			
	PERIODIC					
	Damp clean all horizontal surfaces over 3 metres including walls, fans & top of furniture	Periodic	✓			
	Wet scrub or strip sealed floors where required & recoat sealed surfaces with appropriate sealer (except low maintenance vinyl) Discuss sealing with your REDACTED Manager	Periodic	✓			
<b>•</b>	Clean all carpeted surfaces using water extraction method	Periodic	✓	PASSES.		
<b>•</b>	Clean all internal & external glass windows & louvres	Periodic	~			

	Task	Frequency	PPE	Colour Coding
<b>&gt;</b>	Using PPE & the correct Safe Work Practice, collect syringes, needles & other sharps & place in site sharps container	Regular	✓	
<b>&gt;</b>	Collect all loose surface litter from paved & ground surfaces, including garden areas	Regular	✓	
<b>&gt;</b>	Empty waste bins & remove to nominated bulk waste disposal area. Clean bin surfaces & replace bin liner if required	Regular	✓	
<b></b>	Remove spillages, stains & bird droppings from paved areas	Regular	$\checkmark$	
<b>•</b>	Remove easily removable graffiti	Regular	$\checkmark$	
•	Sweep all paved surfaces or hose as required NB: Hosing is not to be used in drought declared or water restricted areas. Consult your REDACTED Manager for this information	Regular	✓	
	Clean shallow open and/or grated drains free of leaves & litter	Regular	$\checkmark$	

Includes Canteen Serveries & extends 1 metre around outdoor tables & seating.				
	Task	Frequency	PPE	Colour
-	& the correct Safe Work Practice, collect syringes, needles rps & place in site sharps container	Regular	✓	
Collect all I garden area	oose surface litter from paved & ground surfaces, including as	Regular	✓	
	te bins & remove to nominated bulk waste disposal area. urfaces & replace bin liner if required	Regular	✓	
•	oillages, stains & bird droppings from paved areas. Attention o Canteen servery areas, tables & seating	Regular	✓	
Wipe clean	all tables, benches & seating	Regular	$\checkmark$	
Remove ea	asily removable graffiti	Regular	$\checkmark$	1973
NB: Hosin	paved surfaces or hose as required g is not to be used in drought declared or water areas. Consult your REDACTED Manager for this	Regular	✓	
<ul> <li>Clean cobv</li> </ul>	vebs and bird nests from all covered structures including	Regular	$\checkmark$	
eaves, wind	dow frames and play equipment	Regular	✓	